WASO organization

Job Opportunities

Background

Meeting Targets and Maintaining Epidemic Control (EpiC) is a global project funded by the U.S. President's Emergency Plan for AIDS Relief (PEPFAR) and the U.S. Agency for International Development (USAID) which is dedicated to achieving and maintaining HIV epidemic control. It is led by FHI 360 as prime and has a five-year period of performance from April 15, 2019 to April 14, 2024.

EpiC is designed to break through remaining, persistent barriers to achieving the 95-95-95 goals among both Key and Priority Populations (PP) and promotes self-reliant management of national HIV programs.

Through COP,WASO is implementing EpiC objective 2 and 3 in Temeke District in Dar Es Salaam Region, specifically reaching KPs through combination approach of SBCC, biomedical and structural interventions. The objectives are: (2)Attain and maintain HIV epidemic control among key populations (KPs); and (3) Improve program management (including health information systems [HIS] and humanresources for health [HRH]) and financial systems to ensure attainment and maintenance of epidemic control.

POSITION DESCRIPTION

Job Title	Case Manager				
Function	The Case Manager will work with a Biomedical Officer and other members				
	of the technical team to implement HIV prevention program targeting KVP.				
	S/he will monitor the implementation of case linkages during the process of				
	pre counseling, post counseling as well as linkages of positive diagnosed				
	KVP to Care and Treatment Centre. S/he will monitor all activities related				
	to ART for KPs, case retention to care of all identified, diagnosed HIV				
	positive clients as well as returning to care of all clients who missed				
	appointment and lost to follow. She/he will be responsible in making sure				
	that all Navigation process are well established, conducted and maintained				
	according to Care and treatment standards. He/she will play a key role in				
	ensuring that client centered approach is well observed and adhered during				
	service provision to KVP positive clients. She/he will also play a crucial				
	role in supervising and building the capacity of Peer Navigators (PNs) of				

KVP through conducting progress review meetings in monthly basis. She/he will be coordinating the case management team with health facilities and community for continuum of care. Also, will be responsible in monitoring Gender based/Intimate partners Violence cases includes status of referral and linkages. The Case Manager will report to the Program Manager and work closely with the Regional Biomedical technical officer.

Main Accountabilities and Responsibilities

- Liaise with District Community-Based HIV coordinator (DCBHCO)
- Liaise with facilities and peer navigators for enrollment of clients from the community
- Liaise with facilities for retention of clients on ART and PrEPand provide feedback to facilities
- Manage Client Appointment and ART Refill
- Manage and Track Missed appointment
- Support community-based ART &PrEPservices by managing appointments for refills
- Support Peer Navigators (PNs) on the "lost to follow" and return to care
- Provide mentorship to PNs
- Act as a link between PNs and facilities
- Supervise peer navigation teams
- Facilitate post GBV linkages and track feedback for GBV survivors
- Tracking and reporting of all completed and non-completed referrals (GBV, STI, HTS, FP etc)
- Daily follow up on cases management by the team, from each service delivery point in close relationship with Biomedical field officer
- Reconcile and compile data into the regional tracking register and the regional partner listing and outcome register, and maintain it on weekly basis
- Follow up on all open cases who do not have an outcome yet and ensure that all escorted / tracked beneficiaries receive an outcome
- Conduct sites visits for at least 70% of the time

	 Working with Data manager/M&E Officer to report tracking and partner listing and outcome data to the MER team in the region using referral from feedback Prepare weekly and monthly reports related to tracking services and success stories, as needed Participate in meetings at CSO level and related CHMTs meetings Document best practices for linkage for KVP Perform other duties as assigned by line manager
Qualifications and other requirements specific to the role	 Diploma or bachelor's degree in clinical management, Nursing, Social Work, Counseling and Psychology. At least 3-year experience in case management for community-based HIV services for KVP. Experience of working with health facilities, CTC in particular Experience of working on ART &PrEP retention Prior experience in working with literate and non-literate audiences; experience in participatory methods Experience on KVP program is an added advantage Experience in supervising a field team Interpersonal skills Good communication skills Ability to work in a team Computer skills in basic applications example Ms excel, Ms word etc.

How to apply:

- Submit your application letter with CV only to <u>info@waso.or.tz</u> and <u>waso.orgtz@gmail.com</u>
- Applications received after 20th April, 2022 will not be considered.